



Effraim Home Care  
(215) 826-7422  
EffraimHomeCare.com

We know that trust must be earned.

# We are in the Best of Home Care - Top 100 in Experience



## What does it mean to be a 2023 Best of Home Care® Top 100 Leader in Experience?

*Choosing a Top 100 Leader in Experience means choosing from the best of the best home care providers in the nation – as rated by clients and caregivers in third-party satisfaction surveys.*

The Best of Home Care® - Top 100 Leader in Experience award is the highest honor a home care provider can earn from HCP, an independent experience management company. The Top 100 Leader in Experience is awarded based on client and caregiver satisfaction ratings collected by HCP in telephone interviews.

Only the 100 home care providers with the highest overall satisfaction ratings in North America receive this award. These home care providers have proven that they provide quality care in nearly every satisfaction category measured by HCP. Top 100 Leaders in Experience have also qualified for the Best of Home Care® Provider of Choice and Best of Home Care® Employer of Choice Awards.

## What's required to qualify?

- ✔ Must be committed to providing quality home care services by listening to and incorporating caregiver feedback
- ✔ Must have one of the top 100 average client and caregiver Overall Satisfaction scores for the year (at least 8.9 or higher on a 1-10 scale)
- ✔ Must perform a minimum of 2 client and 2 caregiver satisfaction surveys per month during the previous 12 months
- ✔ Must earn both Best of Home Care® Provider of Choice and Best of Home Care® Employer of Choice for the year



Awarded by:

