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Effraim Home Care Receives 2023 Best of Home Care® – Leader in Experience, Provider of Choice, and Employer of Choice Awards

Philadelphia, PA – Effraim Home Care announced today that it received the distinguished 2023 Best of Home Care – Leader in Experience award from HCP, the leading firm in experience management for home care. The Leader in Experience Award is the highest recognition awarded by HCP and is given to select home care businesses that consistently rank among the highest in 10 or more quality metrics. As a Leader in Experience, Effraim Home Care is now recognized among the top 10% of home care providers participating in the nationwide HCP Experience Management Program.

This accomplishment demonstrates Effraim Home Care’s long-term dedication to excellent care and quality improvement. To qualify for this award, 10% of Effraim Home Care’s clients and caregivers were interviewed each month by HCP. Over a 12-month period, Effraim Home Care received high client and caregiver satisfaction ratings in areas such as caregiver training, compassion of caregivers, communication, scheduling, client/caregiver compatibility, and more. Using feedback from clients and employees, as well as quality benchmarks from HCP, Effraim Home Care’s management team set goals to reach the highest level of experience possible.

Effraim Home Care concurrently received The Best of Home Care – Provider of Choice and Employer of Choice Awards, highlighting their commitment to both high quality care for their clients and to their caregiving staff as well. HCP believes that by honoring these providers, families looking for in-home care for a loved one will be able to recognize and choose a trusted home care provider.

“We are so honored by these awards that showcase our unwavering dedication to providing the exceptional care our clients deserve, while caring for our outstanding caregivers as well,” shares Seyi Adeoye, Executive Director of Effraim Home Care.

“At HCP, our mission is to help home care businesses create an experience that goes beyond client and caregiver expectations,” says Todd Austin, President of HCP. “When we see agencies like Effraim Home Care that have so effectively provided outstanding care and employment

experiences, we know we're on the right track. Effraim Home Care has worked extremely hard to prioritize high-quality care and employment, and their work hasn't gone unnoticed. This award allows them to show proof of quality to potential clients and caregivers."

To find out more about Effraim Home Care's commitment to high quality care, please visit <https://effraimhomecare.com/> or call (215) 826-7422.

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About Effraim Home Care

Founded in 2016 by Seyi Adeoye, BA, BSN, RN, MPH, Effraim Home Care exists to minister to those in our community with the optimistic, compassionate, and highly skilled care services that foster optimum health and wellbeing. In fact, the name itself, Effraim, is the Hebrew word for "being fruitful," and it's our mission to ensure that each person in our care is thriving and enjoying fruitfulness in every season of life.

About HCP

[HCP](#) leads the home-based care industry in [experience management](#), [training](#), and [reputation management](#). Through its [Care Intelligence Platform](#), HCP empowers providers in home care, home health, and hospice to attract and retain employees during workforce shortages. HCP also conducts the annual [Benchmarking Report](#), the most comprehensive survey of providers in North America, and administers Best of Home Care awards to agencies that achieve best-in-class satisfaction scores. For more information, visit <https://www.homecarepulse.com/>.